

# Mission karmayogi - 2024

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#### Why in news?

- Prime Minister launched the Karmayogi Saptah or National Learning Weekon Saturday.
- The initiative aims to give **fresh momentum to the capacity development of civil servants**, focusing on both individual and organizational growth.
- The program is part of the broader Mission Karmayogi framework, which was launched in September 2020.

### Mission Karmayogi

- India's ambitious vision of becoming a global manufacturing hub, a critical exporter of value-added services, and a mass supplier of human skills to an ageing developed world by 2047 hingeson efficient governance and competent civil services.
- Recognising this, the Prime Minister of India launched Mission Karmayogi, the National Programme for Civil Services Capacity Buildingto transform India's three million civil servants into citizen-centric, future-ready, and result-oriented 'Karmayogis'.

#### **Need for Transformation**

- Historically, delayed infrastructure projects plagued India. Mega initiatives like**Rail Freight Corridors and National Highways**often faced setbacks due to inter-ministerial permissions and siloed approaches.
- To address this, the PM Gati Shaktiplatform emerged as a game-changer.
- By integrating legal, geographic, and planning layers, it facilitated a holistic approach to infrastructure development.
- However, for the platform to succeed, civil servants needed expertise inemerging technologies and Geographic Information Systems (GIS).
- India aims to become a global manufacturing hub, a critical exporter of value-added services, and a mass supplier of human skills to developed countries.
- It covers 46 lakh Central government employees at all levels, and itneeds to evolve to meet the demands of a \$30 trillion economy by 2047.

#### **Approach For Mission Karmayogi**

- Capacity Building Commission (CBC):It provides policy guidance and tools to enhance civil servants' capabilities at all levels.
- Collaborating with institutions like **Gati Shakti Vishwavidyalaya** and the **National Academy of Customs**, **Indirect Taxes**, and **Narcotics**, the CBC curated **digital training courses**.
- These courses **equipped civil servants with skills** to apply to PM Gati Shakti for project planning and coordination across departments.
- Competence Rooted in Indian Ethos: Mission Karmayogi aims to create a competent civil service rooted in Indian values.

# Kamaraj IAS Academy

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- It fosters a shared understanding of the country's priorities, emphasising effective and efficient public service delivery.
- **Technology-Enabled Karmayogis:** The program focuses on making civil servants **more creative**, **constructive**, **imaginative**, **and proactive**.
- It encourages transparency and leverages technology for better governance.
- It can be **done either in-house or through knowledge partners**. Carefully crafted and vetted content from top-notch institutions, universities, private content providers and individual resources will be made available as training modules.

#### Six Key Pillars Under Mission Karmayogi

- Policy Framework: Provides strategic direction for capacity-building initiatives.
- **Institutional Framework:**Establishes the organisational structure to support the program.
- Competency Framework: Defines skills and knowledge required for effective civil service.
- **Digital Learning Framework (iGOT-Karmayogi):**Comprehensive online learning platform.
- Electronic Human Resource Management System (e-HRMS): Streamlines personnel management processes.
- Monitoring and Evaluation Framework: Ensures continuous improvement and impact assessment.

# iGOT Karmayogi

- It is an**online learning platform**being developed as an integral part of the**Digital India stack**for capacity building of all government employees.
- It aims to provide **'anytime-anywhere-any device'** learning to train around 2.0 crores users which was so far unachievable through traditional measures.
- It is envisioned to evolve into a vibrant and world class marketplace for content modelled on FRACs.
- Supported by a robuste-learning contentindustry the content can be curated by individual government ministries or organisations.

#### **Potential of Mission Karmyogi**

- Enhanced Proficiency: The Indian Institute of Public Administration assessed recently trained staff and reported increased proficiency in data analytics and e-governance tools.
- Continuous Capacity Building: Mission Karmayogi provides a mechanism for continuous capacity building, ensuring civil servants stay updated and skilled.
- **Equal Opportunities:** The program aims to provide equal opportunities for personal and professional growth for government officials at all levels.
- **Ideal Civil Servants:**By upgrading post-recruitment training mechanisms, Mission Karmayogi aims to create ideal civil servants who are citizen-centric, future-ready, and result-oriented.

### Key Outcome Under Mission Karmayogi

- PM Gati Shakti Platform for Infrastructure Development: It integrates legal, geographic, and planning layers for mega infrastructure projects.
- Over 24,000 officials completed PM Gati Shakti learning modules, and 3,88,000 personnel were certified in emerging technologies.
- New rail lines increased from 4 km/day to 12 km/day by 2024.
- 15 highway projects under Bharatmala-2 were prepared using PM Gati Shakti.
- Sensitive wildlife habitats were avoided during rail and highway alignments.

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- Mission Karmayogi for Citizen-Centric Policing: Over 50,000 police personnel underwent a two-day training on self-reflection and proactive problem-solving.
- Field research addressed flashpoints, including biassed behaviour complaints.
- Impact assessment showed increased citizen satisfaction in Puducherry after training.
- Citizen satisfaction increased 1.5 to 1.9 times in Mumbai, Asansol, Bengaluru, and Lucknow divisions.
- Gramin Dak Sevaks and village-level CSCs also received enhanced training.

# **Challenges Ahead**

- **Skill Gap:**Despite training efforts, **bridging the skill gap across diverse ministries** and field-level officials remains a challenge.
- Proficiency in emerging technologies and Geographic Information Systems (GIS) is critical for successful implementation of initiatives like PM Gati Shakti.
- Inter-Ministerial Coordination: Achieving a 'whole of government' approach requires seamless coordination among ministries.
- Overcoming silos and ensuring collaboration remains an ongoing challenge.
- Adaptation to Change: Transforming civil services necessitates a cultural shift. Encouraging civil servants to embrace technology, innovation, and citizen-centric approaches may face resistance.
- **Monitoring and Evaluation:** Effective monitoring mechanisms are essential to track progress and address bottlenecks. Establishing robust evaluation processes is crucial.

Mission Karmayogi seeks to transform India's civil services, making them better prepared and citizen-oriented, ultimately contributing to the nation's ambitious goals.

• It is a transformative initiative that empowers civil servants to drive India's progress. By nurturing citizencentric, tech-savvy Karmayogis, we pave the way for a Viksit Bharat by 2047.

# **National Learning Week (NLW):**

- Karmayogi Saptah National Learning Week (NLW) is an initiative to inspire and energize civil servants towards achieving a culture of continuous learning and capacity building.
- The week-long program aims to foster a One Governmentvision by instilling a commitment to lifelong learning and self-improvement for over 3 million central civil servants, ensuring they remain up-to-date with evolving administrative requirements.

# **Learning Target:**

- During National Learning Week, each participant (referred to as karmayogi) will be required to complete at least four hours of competency-linked learning.
- The learning modules will be accessible through iGOT (Integrated Government Online Training) and will include role-based modules tailored to individual roles.

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